



# ANAGRAPHICA

THE MANUFACTURER'S PREFERRED PRINT PARTNER  
1906 South 3850 West • S.L.C., Utah 84104 • (801)975-9900

## Product Warranty

Anagraphica inspects finished products according to customer specifications and guarantees the workmanship of these products.

Product performance is guaranteed for one year against manufacturing defects.

Please inspect your order upon receipt to ensure the product meets your specifications and place nonconformance claims within 30 days of receipt.

## Return Policy

- Notify your Anagraphica Sales Representative of any product nonconformance. The Sales Representative will issue a Return Material Authorization number (RMA). An RMA number does not guarantee that a replacement product or account credit will be issued.
- Return the product in question to Anagraphica, along with the Anagraphica RMA number, the date the product was received, your P.O. number, and any applicable supporting documentation. The rejected product must be returned in good condition for Anagraphica to test and evaluate the claimed nonconformance. Anagraphica cannot assume responsibility for product that has been modified or damaged while in the customer's possession. Please return the product in same condition as received.
- Upon receipt of the returned product, Anagraphica will examine the product for workmanship, proper function, adherence to the customer's specifications, and signed art approvals. If the reason for rejection is found to be an Anagraphica error, a replacement product or an account credit will be issued; Anagraphica's liability will be limited to the cost of the product respective to the customer's purchase order. If the reason for rejection is not the result of an Anagraphica error, the product will be returned to you and no replacement product or account credit will be issued. Your Anagraphica Sales Representative will notify you of the evaluation results and action to be taken.

This product warranty in no way alters previous payment terms.